

Electronic Positive Response Codes & Descriptions

Response Code	Description
000	Reserved for system use only
001	Clear - No Conflict
002	No Conflict But Privately Owned Utility In Area - Contact Private Utility Owner
003	Site Visited - Existing Markings Adequate
004	No Markings Requested
010	Locate Area Marked
011	Locate Area Marked But Abandoned Facilities May Be In The Area
012	Locate Area Marked Up To Private Owned Facility - Contact Private Utility Owner For Locate
014	Partially Marked - More Time is Needed
015	Locate Area Marked - Microtrenched Facilities Present in the Excavation Area
020	Bad Address/Incorrect Street/Location Info - New Ticket Required
021	Unable To Locate - Additional Access Required - New Ticket Required
024	White Pre-Markings Unclear - New Ticket Required
031	Requires Stand By At Time Of Excavation - Contact Facility Owner

Response Code	Description
033	Marked High Priority Line In Area
034	Field Meet Required - Locator Has Scheduled Meet with Excavator
041	Excavator No Show For Meet
042	Excavator Canceled Request
050	Negotiated Marking Schedule
052	Trouble Locate - Additional Time Is Required
054	Could Not Contact - Ticket Not Located - Please Contact Utility Directly, Update Contact Info With 811 & Create New Ticket
055	This Utility Operator Does Not Have Any Facilities Impacted by the Damage or Exposed Request
999	Member did not respond by the required time (System use only)

Electronic Positive Response Code Definitions and Examples

001: Clear - No conflict

Definition: The members lines are not in the area to be excavated. This does NOT mean that the member doesn't have any line in the area. A member may have lines nearby but based on the delineation and the location on the ticket, they are clear for that area. If, for any reason the excavation area or type of work changes, the excavator **MUST** contact the notification center and get a new ticket issued for the changes.

When to use: ONLY when there are no underground facilities within the area of delineation and/or the location on the ticket.

002: No conflict but privately owned utility in area - Contact private utility owner

Definition: The members lines are not in the area to be excavated but the member knows there are privately owned facilities on the property. This does NOT mean that the member doesn't have any line in the area. A member may have lines nearby but based on the delineation and the location on the ticket, they are clear for that area. If, for any reason, the excavation area or type of work changes, the excavator **MUST** contact the notification center and get a new ticket issued for the changes.

When to use: ONLY when there are no underground facilities within the area of delineation and/or the location on the ticket and there is knowledge of private lines in the area.

003: Site visited - Existing markings adequate

Definition: The markings on site are reasonably visible and marked to the extent of the delineation and/or ticket location. If, for some reason the excavation area or type of work changes,

the excavator **MUST** contact the notification center and get a new ticket issued for the changes.

When to use: When the existing markings on site are complete and accurate.

004: No markings requested

Definition: The excavator is asking certain members or all members not to mark. The most common use the centers see for this is on emergency work where the job was completed but the excavator needs a ticket number to make the permit valid.

When to use: ONLY when the excavator is not asking for any marks.

010: Locate area marked

Definition: The area of delineation and/or the ticket location area has been marked completely and accurately.

When to use: After the entire area of delineation and/or the ticket location area has been marked completely and accurately.

011: Locate area marked but abandoned facilities may be in the area

Definition: Active lines are marked and the member has marked with an A in a circle to indicate the presence of known abandoned lines. The marking of the A in a circle is to make the excavator aware that an abandoned line is in the area and is not subject to accurate marking.

When to use: If BOTH active and known abandoned lines are marked.

012: Locate area marked up to private owned facility - Contact private utility owner for locate

Definition: The area of delineation and/or the ticket location area has been marked up to the ending point of what the member owns and maintains. Lines downstream could be owned by the property owner or others and the excavator would need to get private locating done.

When to use: The member does NOT own or maintain the lines downstream

014: Partially marked - more time is needed

Definition: The area of delineation and/or the ticket location area has been partially marked. Member needs more time to complete marking.

When to use: Member has been called away or needs more information to complete markings. NOTE: this code does NOT close the ticket.

015: Locate Area Marked - Microtrenched Facilities Present in the Excavation Area

Definition: The area of delineation and/or the ticket location area has been marked completely and accurately. During the locate, microtrenched facilities were identified within the excavation area. These facilities are typically installed at shallow depths and require special care during excavation.

When to use: When the locate is complete and active facilities have been marked, and the member has confirmed that microtrenched facilities are present in the excavation area.

020: Bad address/incorrect street/location Info - New ticket required

Definition: Member cannot find the location on the ticket. Excavator will need to contact center to correct location. Additional time may be needed to complete marking. If mapping changes a new ticket will need to be issued.

When to use: Member cannot reach excavator by communication methods available on ticket to request the excavator to clarify or correct the location.

021: Unable to locate - Additional access required - New ticket required

Definition: The member cannot access the area listed on the ticket due to a locked gate, fence or other hindrance (ex - dog in yard). Excavator please provide access information or time when access to location will be available. Additional time may be needed to complete marking.

When to use: Member cannot reach excavator by communication methods available on ticket and the area is inaccessible.

024: White pre-markings unclear - New ticket required

Definition: There is a discrepancy between what is delineated on site and the description on the ticket, or the pre-marks are unclear. This can cause confusion for the member locating the actual area the excavator will be working. Excavator needs to submit a new ticket such that the white pre-marks match the location description on the ticket.

When to use: The member cannot determine where the actual excavation will be due to inconsistencies between site delineations and ticket location information.

031: Requires stand by at time of excavation - Contact facility owner

Definition: The member requires a representative to be on site while the excavation is taking place. Excavator required to contact the member to set up date and time for the stand-by.

When to use: The member has marked BUT needs to also be on site during the excavation.

033: Marked high priority line in area

Definition: The member has a high consequence line in the area as defined in NRS 455.093, and requests to meet with the excavator. The member will contact the excavator to set up an on site meeting.

When to use: Anytime a high priority line meeting is required.

034: Field meet required - Locator Has Scheduled Meet with Excavator

Definition: The member wants to meet with the excavator prior to excavation commencing. The locator has scheduled a field meet with the excavator.

When to use: The member has NOT marked the lines and requires a meeting before excavation begins.

041: Excavator no show for meet

Definition: The excavator and member agreed to a meet date and time and the excavator did not show.

When to use: After a meeting has been scheduled and the excavator did not meet with the member at the specified date and time.

042: Excavator canceled request

Definition: The excavator cancels the ticket before the member has responded

When to use: ONLY to clear a ticket as having a response if a CNCL ticket is sent before the member has responded.

050: Negotiated marking schedule (NRS 455.130)

Definition: The member and excavator have mutually agreed to the sequence and time frame in which to locate and field mark

When to use: The member and excavator have discussed and agreed to a marking schedule.

052: Trouble locate - Additional time is required

Definition: The member cannot find the line using standard locating techniques and will need an alternate method for locating the line which may include excavation. Additional time will be needed to complete marking.

When to use: ONLY if line cannot be found. If member will be excavating to locate the line, the member will need to create their own ticket.

054: Could not contact - Ticket not located - Please contact utility directly, update contact info with 811 & Create New Ticket

Definition: The excavator's contact info on the ticket appears to be incomplete or inaccurate. The excavator must update their contact info on the ticket so they may be contacted by utility members and locators as needed.

When to use: The member cannot contact the excavator or on-site contact due to incorrect or outdated contact information.

055: This Utility Operator Does Not Have Any Facilities Impacted by the Damage or Exposed Request

Definition: The member has received a Damage or Exposed Facility Request and has verified that none of their facilities are involved or impacted by the reported damage or exposure.

When to use: When responding to a Damage or Exposed Facility Request ticket and the member has confirmed that they do not own or operate any facilities affected by the request.

999: Member did not respond by the required time (System use only)

Definition: The member did not respond to the electronic positive response system prior to the legal date and time. Keep in mind that the use of electronic positive response is not mandatory, and some members may choose not to use the system.

When to use: Not available for use by the member. This is a system generated response