

California Electronic Positive Response Codes and Descriptions

Response Code	Description
000	Reserved for system use only
001	Clear - No Conflict
002	Clear - No Conflict But Privately Owned Utility On Property - Contact Private Utility Owner For Locate
003	Existing Markings Adequate
004	No Markings Requested
010	Locate Area Marked
011	Locate Area Marked But Abandoned Facilities May Be In The Area
012	Locate Area Marked Up To Private Owned Utility - Contact Private Utility Owner For Locate
013	Locate Area Marked Up To Private Property
014	Partially Marked - More Time is Needed
015	Provided Facility Location Information To Excavator (4216.3(a)(1)(A)(ii))
020	Bad Address/Incorrect Street/Location Info - Resend Ticket Requested
021	No Access To Locate Area - Resend Ticket Requested
022	No Delineation - Resend Ticket Requested
023	Delineated Area Does Not Match Location Requested - Resend Ticket Requested

Response Code	Description
030	Contact Facility Owner For Further Info
031	Requires Stand By At Time Of Excavation - Contact Facility Owner
032	Visible Or Exposed Facility - Contact Facility Owner If Crossing
033	High Priority Line in Area - On Site Meeting Required
034	Field Meet Required - Contact Facility Owner to Schedule
035	Traffic Control Required to Mark Facilities
040	Excavator Completed Work Prior To Due Date
041	Excavator No-Show For Meet
042	Excavator Canceled Request
043	Excavator Not Digging Within 14 Calendar Days (Pre-planning)
050	Negotiated Marking Schedule
051	Mutually Agreed To a Later Start Date and Time (4216.3(a)(1)(a))
052	Unable To Locate Using Standard Locating Techniques
053	Scheduled Meet With Excavator At Requested Date and Time
080	Extraordinary Circumstances Exist - No Locate Due To Weather/Emergency/Safety Conditions

Response Code	Description
999	Member Did Not Respond By Required Time (System Use Only)

Electronic Positive Response Code Definitions and Examples

001: Clear - No conflict

Definition: The members lines are not in the area to be excavated. This does NOT mean that the member doesn't have any line in the area. A member may have lines near by, but based on the delineation and the location on the ticket, they are clear for that area. If, for any reason the excavation area or type of work changes, the excavator MUST contact the notification center and get a new ticket issued for the changes.

When to use: ONLY when there are no underground facilities within the area of delineation and/or the location on the ticket.

002: Clear - No conflict but privately owned utility on property - Contact private utility owner for locate

Definition: The members lines are not in the area to be excavated but the member knows there are privately owned facilities on the property. This does NOT mean that the member doesn't have any line in the area. A member may have lines near by, but based on the delineation and the location on the ticket, they are clear for that area. If, for any reason, the excavation area or type of work changes, the excavator MUST contact the notification center and get a new ticket issued for the changes.

When to use: ONLY when there are no underground facilities within the area of delineation and/or the location on the ticket and there is knowledge of private lines in the area.

003: Existing markings adequate

Definition: The markings on site are reasonably visible and marked to the extent of the delineation and/or ticket location. If, for some reason the excavation area or type of work changes, the excavator **MUST** contact the notification center and get a new ticket issued for the changes.

When to use: When the existing markings on site are complete and accurate.

004: No markings requested

Definition: The excavator is asking certain members or all members not to mark. The most common use the centers see for this is on emergency work where the job was completed but the excavator needs a ticket number to make the permit valid.

When to use: **ONLY** when the excavator is not asking for any marks.

010: Locate area marked

Definition: The area of delineation and/or the ticket location area has been marked completely and accurately.

When to use: After the entire area of delineation and/or the ticket location area has been marked completely and accurately.

011: Locate area marked but abandoned facilities may be in the area

Definition: Active lines are marked and the member has marked with an A in a circle to indicate the presence of known abandoned lines. The marking of the A in a circle is to make the excavator aware that an abandoned line is in the area and is not subject to accurate marking.

When to use: If **BOTH** active and known abandoned lines are marked.

012: Locate area marked up to private owned utility - Contact private utility owner for locate

Definition: The area of delineation and/or the ticket location area has been marked up to the ending point of what the member owns and maintains. Lines downstream could be owned by the property owner or others and the excavator would need to get private locating done.

When to use: The member does NOT own or maintain the lines downstream.

013: Locate area marked up to private property

Definition: The area of delineation and/or the ticket location area has been marked up to the ending point of what the member owns and maintains. Member does not have easements on the private property. Lines downstream could be owned by the property owner or others and the excavator would need to get private locating done.

When to use: ONLY when the member does NOT mark easements on private property.

014: Partially marked - more time is needed

Definition: The area of delineation and/or the ticket location area has been partially marked. Member needs more time to complete marking.

When to use: Member has been called away or needs more information to complete markings.

NOTE: this code does NOT close the ticket.

015: Provided facility location information to excavator (4216.3(a)(1)(A)(ii))

Definition: The member to the extent and degree of accuracy that the information is available, provides information to the excavator where the active or inactive lines are located.

When to use: Member does NOT locate and field mark their active or inactive lines but otherwise provides information to the excavator of where the lines are located.

020: Bad address/incorrect street/location info - Resend ticket requested

Definition: Member cannot find the location on the ticket. Excavator will need to contact center to correct location. Additional time may be needed to complete marking. If mapping changes a new ticket will need to be issued.

When to use: Member cannot reach excavator by communication methods available on ticket to request the excavator to clarify or correct the location.

021: No access to locate area - Resend ticket requested

Definition: The member cannot access the area listed on the ticket due to a locked gate, fence or other hindrance (ex - dog in yard). Excavator please provide access information or time when access to location will be available. Additional time may be needed to complete marking.

When to use: Member cannot reach excavator by communication methods available on ticket and the area is inaccessible.

022: No delineation (California Government Code 4216.2(a)) - Resend ticket requested

Definition: The area is not delineated as required by 4216.2(a). Member has chosen not to locate and field mark until the area to be excavated is delineated. Excavator needs to delineate the area where the excavation will take place and submit a return trip through the center when the area is delineated. Additional time may be needed to complete marking.

When to use: The excavator has not delineated the area to be excavated.

**023: Delineated area does not match location requested
- Resend ticket requested**

Definition: There is a discrepancy between what is delineated on site and the description on the ticket. This can cause confusion for the member locating the actual area the excavator will be working. Excavator needs to clarify the location by sending an amendment on the ticket. If mapping changes a new ticket will need to be issued. Additional time may be needed to complete marking.

When to use: The member cannot determine where the actual excavation will be due to inconsistencies between site delineations and ticket location information.

030: Contact facility owner for further info

Definition: The member needs the excavator to contact them to explain markings and/or processes needed to safe guard their lines while excavating.

When to use: The member has marked the area BUT needs to communicate more information to the excavator.

031: Requires stand-by at time of excavation - Contact facility owner

Definition: The member requires a representative to be on site while the excavation is taking place. Excavator required to contact the member to set up date and time for the stand-by.

When to use: The member has marked BUT needs to also be on site during the excavation.

032: Visible or exposed facility - Contact facility owner if crossing

Definition: The line is visible/exposed and if the excavation will be crossing the visible/exposed line, the excavator needs to contact the member.

When to use: The member has marked BUT a line is exposed and wants the excavator to contact them if the excavation will be crossing the visible line.

033: High priority line in area - On Site Meeting Required

Definition: The member has a high priority line as defined in 4216(j) and is required to meet with the excavator and the member will contact excavator to set up an on site meeting.

When to use: Anytime a high priority line meeting is required.

034: Field meet required - Contact facility owner to schedule

Definition: The member wants to meet with the excavator prior to excavation commencing. Excavator needs to contact member to set up a meeting.

When to use: The member has NOT marked the lines and requires a meeting before excavation begins.

035: Traffic control required to mark facilities

Definition: The area to be excavated needs a traffic control plan. Excavator needs to contact the member to discuss plans for safety of the locator.

When to use: The member cannot mark before a traffic control plan is set up with the excavator.

040: Excavator completed work prior to due date

Definition: The job is completed before the member has marked their line.

When to use: The member did not mark as job was completed before the start date and time on the ticket.

041: Excavator no-show for meet

Definition: The excavator and member agreed to a meet date and time and the excavator did not show.

When to use: After a meeting has been scheduled and the excavator did not meet with the member at the specified date and time.

042: Excavator canceled request

Definition: The excavator cancels the ticket before the member has responded.

When to use: ONLY to clear a ticket as having a response if a CNCL ticket is sent before the member has responded.

043: Excavator not digging within 14 calendar days (Preplanning)

Definition: The excavator is not starting within the required 14 calendar days from the ticket creation and/or is in the preplanning stages.

When to use: ONLY use when markings have not been made due to the excavator not working within the 14 calendar days from ticket creation and AFTER communicating with the excavator.

050: Negotiated marking schedule (California Government Code 4216.3(a)(1)(A))

Definition: The member and excavator have mutually agreed to the sequence and time frame in which to locate and field mark.

When to use: The member and excavator have discussed and agreed to a marking schedule.

051: Mutually agreed to a later start date and time (California Government Code 4216.3(a)(1)(A))

Definition: The member and excavator have mutually agreed to a later start date and time for the excavation to begin.

When to use: The member and excavator have discussed and agreed to a new start date and time.

052: Unable to locate using standard locating techniques

Definition: The member cannot find the line using standard locating techniques and will need an alternate method for locating the line which may include excavation. Additional time will be needed to complete marking.

When to use: ONLY if line cannot be found. If member will be excavating to locate the line, the member will need to create their own ticket.

053: Scheduled meet with excavator at requested date and time

Definition: The excavator has asked for a joint meet and mark on the ticket. This code is designed to communicate to the excavator that your company will be present during the meet at the scheduled date and time and to avoid an automatic late notice since responses must be submitted prior to the legal date and time.

When to use: ONLY when you are confirming to be present at the scheduled meet date and time.

080: Extraordinary circumstances exist - No locate due to weather/emergency/safety conditions

Definition: There are circumstances that make it impossible to locate the ticket prior to the legal date and time.

When to use: ONLY when there are weather, emergency or safety conditions that prevent marking from taking place.

999: Member did not respond by the required time (System use only)

Definition: The member did not respond to the electronic positive response system prior to the legal date and time.

When to use: Not available for use by the member. This is a system generated response.